

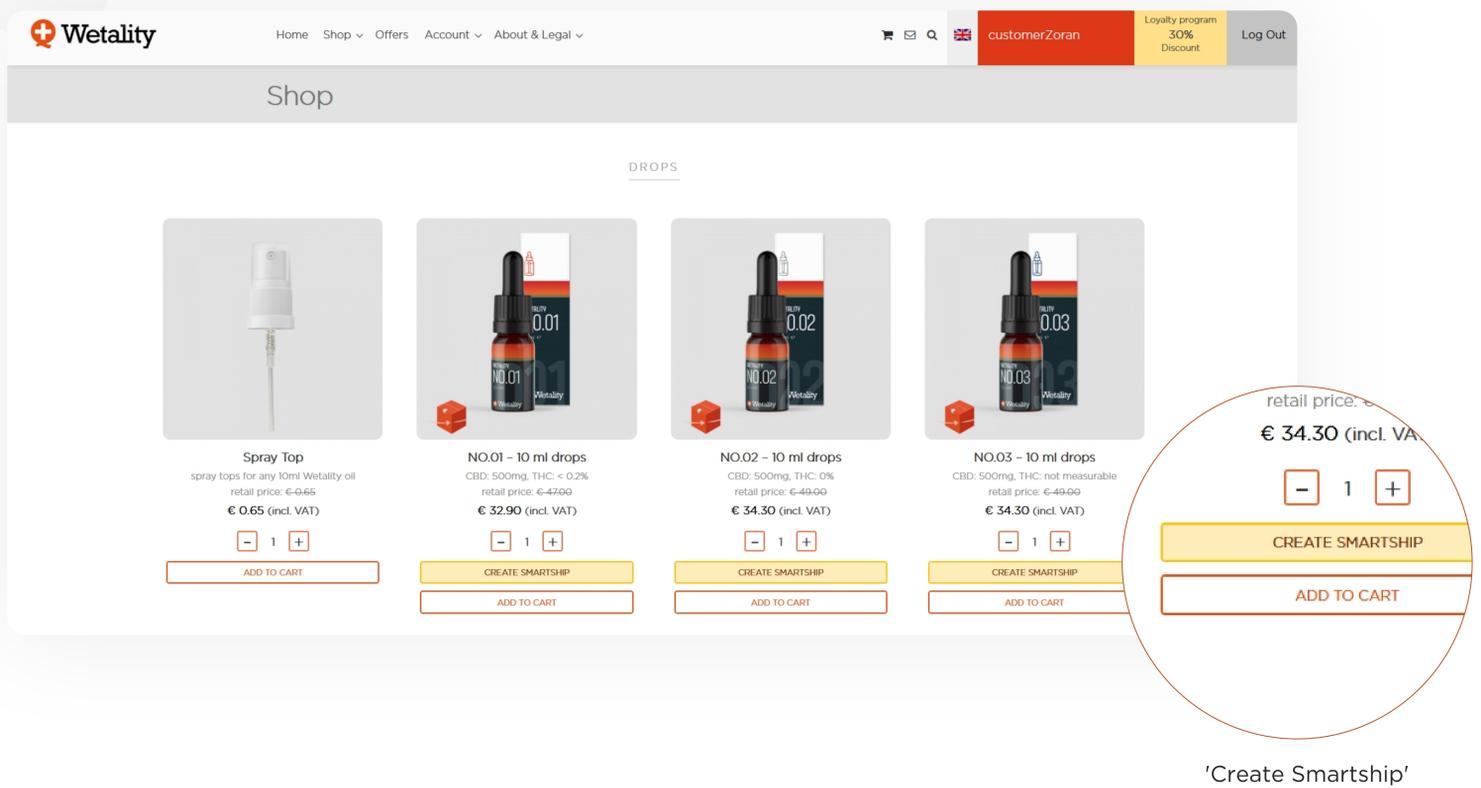


# Wetality Smartship

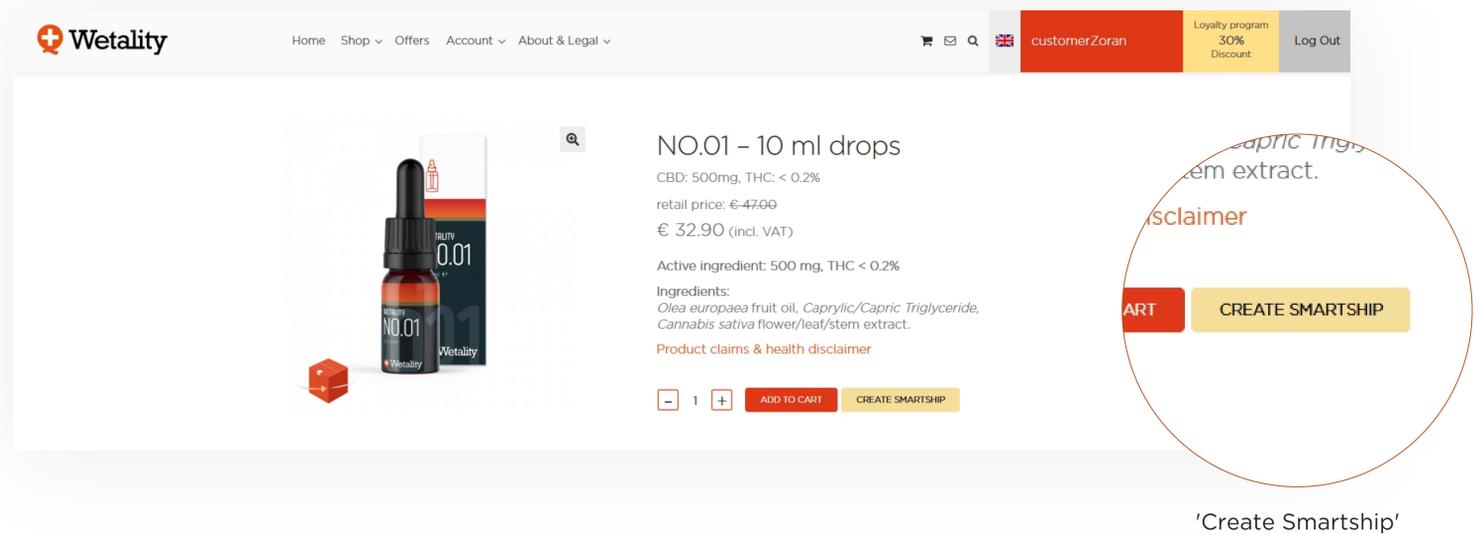
# Smartship is complete and it is online now!

## 1. Create a New Smartship.

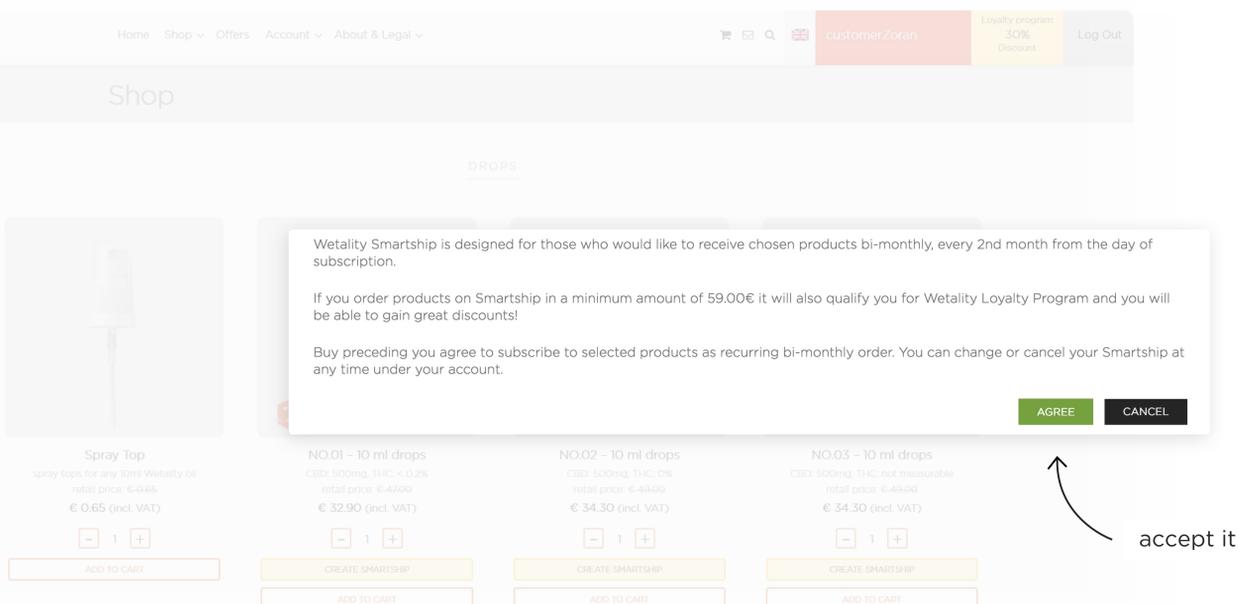
If you don't have any Smartship created yet, on the shop page you will see a button "Create Smartship" under each product that supports Smartship. If you don't see this button under some products, it simply means this product is not available for Smartship.



There is a similar option on every product's single page.



When you press this button, a popup message will appear with additional confirmation that you want to create a NEW Smartship.



After you **accept it** this product will appear in the cart and you can continue shopping or go to checkout and place an order.

## 2. Check your Smartship orders

You can see “Smartship orders” under Account in the main menu:

The screenshot shows the Wetality website interface. The top navigation bar includes the Wetality logo, a menu (Home, Shop, Offers, Account, About & Legal), a search icon, a user profile (customerZoran), a loyalty program (30% Discount), and a Log Out button. The account menu is expanded, showing options like Personal Details, My Settings, Bank Funding, Message Center, My Orders, **My Smartship Orders** (highlighted with a blue bar and an arrow), and Smartship Results. Below the menu, four product cards are displayed:

- Spray Top**: spray tops for any 10ml Wetality oil, retail price: €-0.65, € 0.65 (incl. VAT). Button: ADD TO CART.
- NO.01 - 10 ml drops**: CBD: 500mg, THC: < 0.2%, retail price: €-47.00, € 32.90 (incl. VAT). Button: CREATE SMARTSHIP.
- NO.02 - 10 ml drops**: CBD: 500mg, THC: 0%, retail price: €-49.00, € 34.30 (incl. VAT). Button: CREATE SMARTSHIP.
- NO.03 - 10 ml drops**: CBD: 500mg, THC: not measurable, retail price: €-49.00, € 34.30 (incl. VAT). Button: CREATE SMARTSHIP.

Or you can see them through regular orders “My orders”, where on the side you will also have option to access Smartship orders.

The screenshot shows the 'My orders' page on the Wetality website. The left sidebar has two buttons: 'Orders' and 'Smartship Orders' (highlighted). The main content area displays a table of orders:

Order	Date	Status	Total	Actions
#61011	June 1, 2020	Pending payment	€77.20 for 2 items	PAY VIEW CANCEL
#60931	May 21, 2020	Processing	€42.90 for 1 item	VIEW
#60922	May 20, 2020	Processing	€105.95 for 1 item	VIEW
#60124	April 29, 2020	Cancelled	€83.00 for 2 items	VIEW
#601??	April 29, 2020	Cancelled	€84.90 for 2 items	VIEW

There you should see your Smartship order.

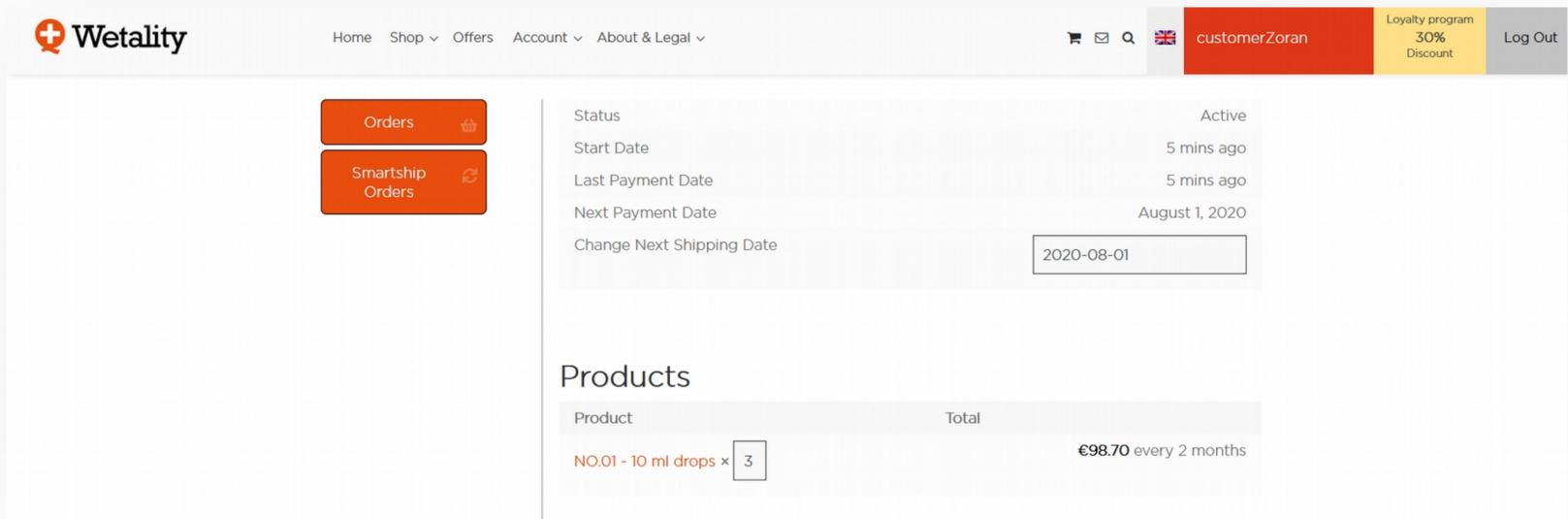
The screenshot shows the 'My orders' page on the Wetality website. The left sidebar has two buttons: 'Orders' and 'Smartship Orders' (highlighted). The main content area displays a table of subscriptions:

Subscription	Status	Next payment	Total	Actions
#61016	Active	August 1, 2020	€108.70 every 2 months	VIEW

### 3. View, Change or Cancel

Click on View button and you will see details about your Smartship and options to **cancel, change address, change payment**, and **change product** buttons. Click on the change products button if you like to change the quantity or to remove products from Smartship.

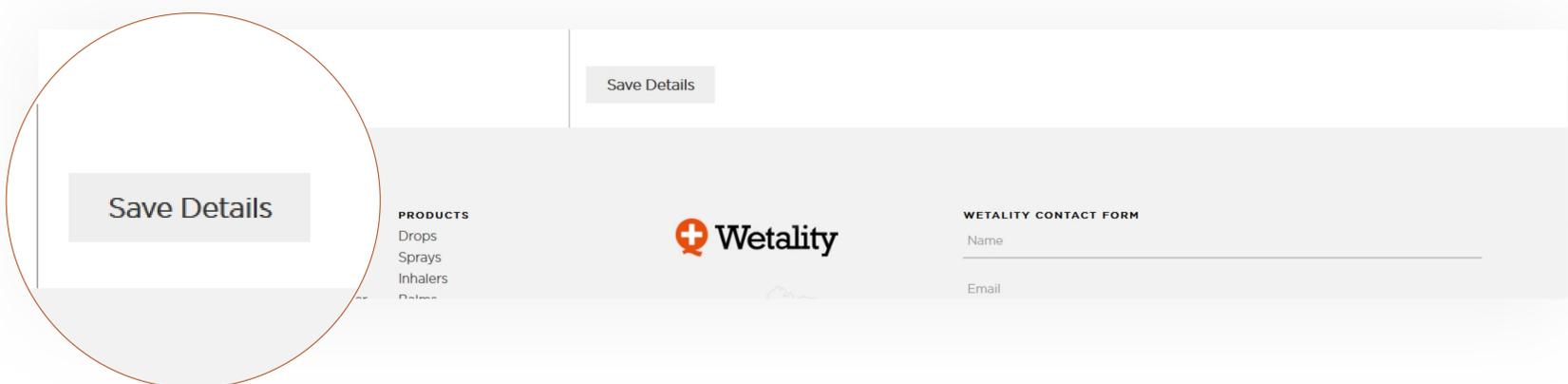
**Note:** you will not be allowed to remove all products, at least one must remain, and you will not be able to enter 0 in the quantity field if it is the only product in your cart.



The screenshot shows the Wetality account page. The top navigation bar includes the Wetality logo, Home, Shop, Offers, Account, and About & Legal. The user is logged in as 'customerZoran' with a 30% discount. The main content area has a sidebar with 'Orders' and 'Smartship Orders' buttons. The Smartship details section shows the status as 'Active', start date '5 mins ago', last payment date '5 mins ago', and next payment date 'August 1, 2020'. There is a 'Change Next Shipping Date' field with the value '2020-08-01'. Below this is a 'Products' table:

Product	Total
NO.01 - 10 ml drops x 3	€98.70 every 2 months

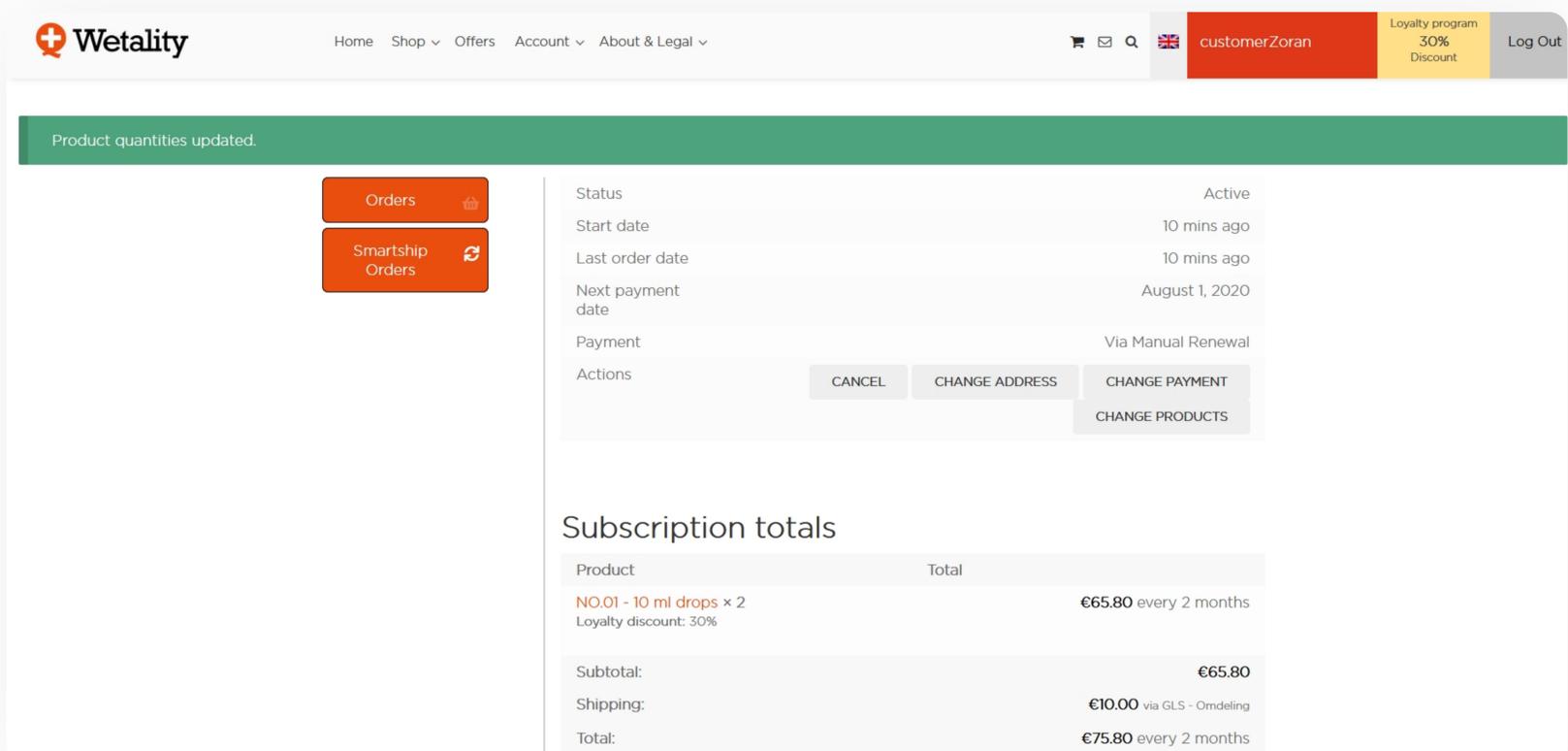
You can change the quantity of each product in your Smartship, for example to 2 instead of 3, and click on the “Save Details” button at the end of the page.



This image is a close-up of the bottom of the account page. A red circle highlights the 'Save Details' button. To the right of the button is a 'Save Details' button. Below the button is a 'PRODUCTS' section with a list of items: Drops, Sprays, Inhalers, and Release. To the right of the products is the 'WETALITY CONTACT FORM' with fields for Name and Email.

'Save Details'

You will get a message that your quantity is updated.



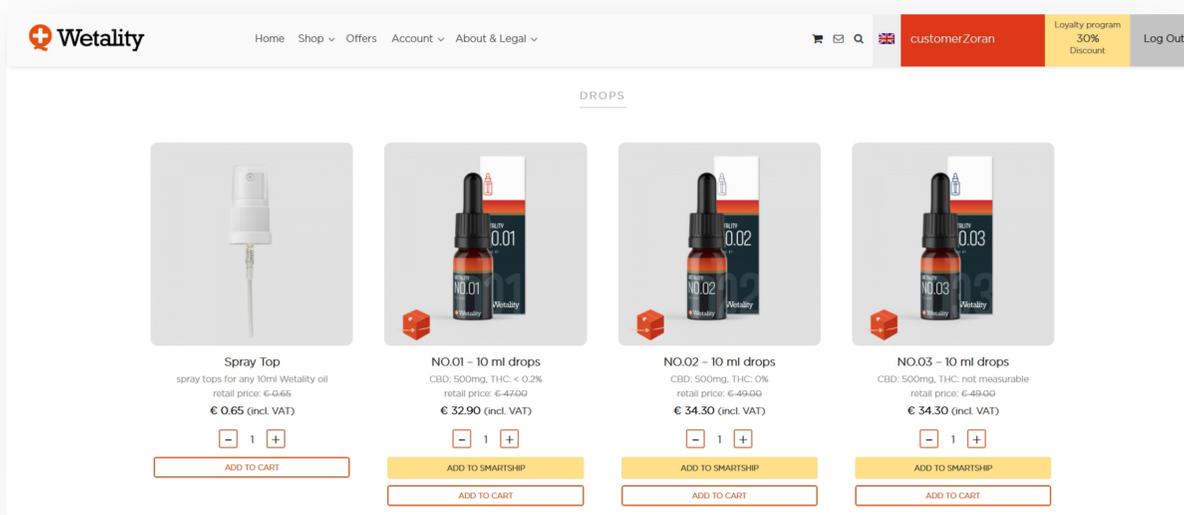
The screenshot shows the Wetality account page after the quantity update. A green banner at the top says 'Product quantities updated.' The main content area has a sidebar with 'Orders' and 'Smartship Orders' buttons. The Smartship details section shows the status as 'Active', start date '10 mins ago', last order date '10 mins ago', and next payment date 'August 1, 2020'. The payment method is 'Via Manual Renewal'. There are four action buttons: 'CANCEL', 'CHANGE ADDRESS', 'CHANGE PAYMENT', and 'CHANGE PRODUCTS'. Below this is a 'Subscription totals' table:

Product	Total
NO.01 - 10 ml drops x 2 Loyalty discount: 30%	€65.80 every 2 months
Subtotal:	€65.80
Shipping:	€10.00 via GLS - Omdeling
Total:	€75.80 every 2 months

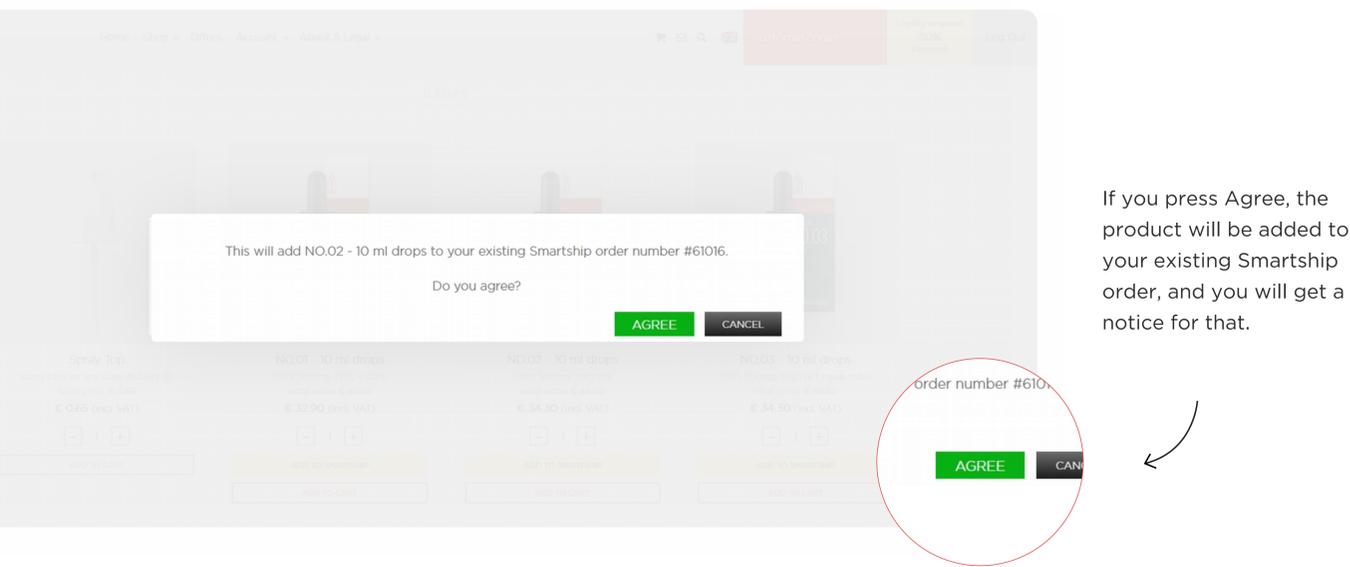
And then we can see that now we have 2 x NO.01 - 10 ml. instead of 3x.

#### 4. Add New product to Existing subscription

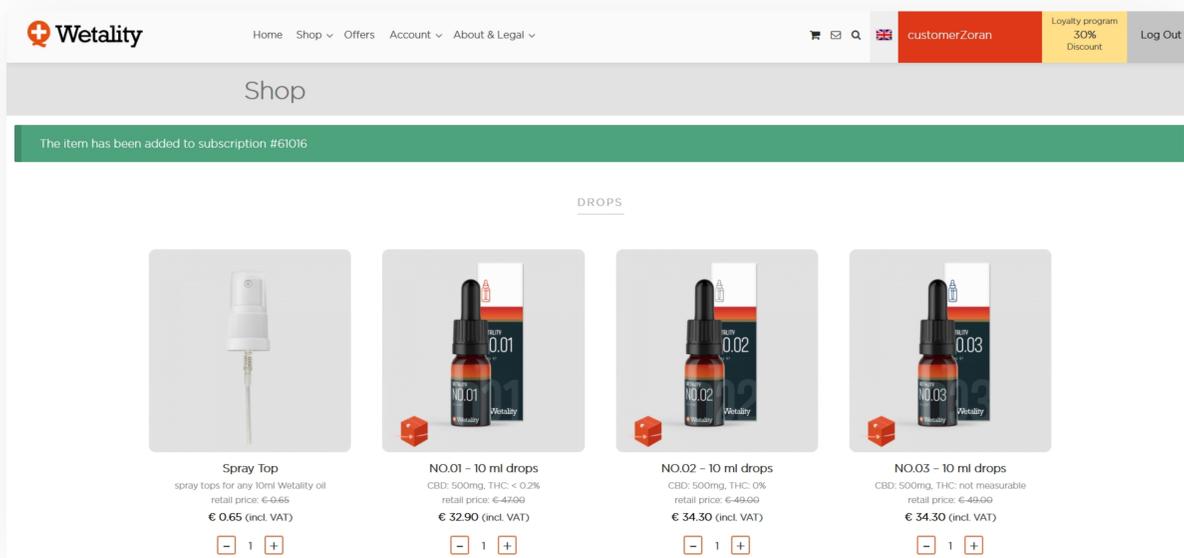
With the method described above, you can change the quantity of products, remove them totally, or cancel Smartship. **BUT**, if you want to add more products that are not already in your Smartship, you can simply go again to shop page or single page from the product. There you will see the button “Add to Smartship” in place of the previous button “Create Smartship” because now we have an **ACTIVE** Smartship.



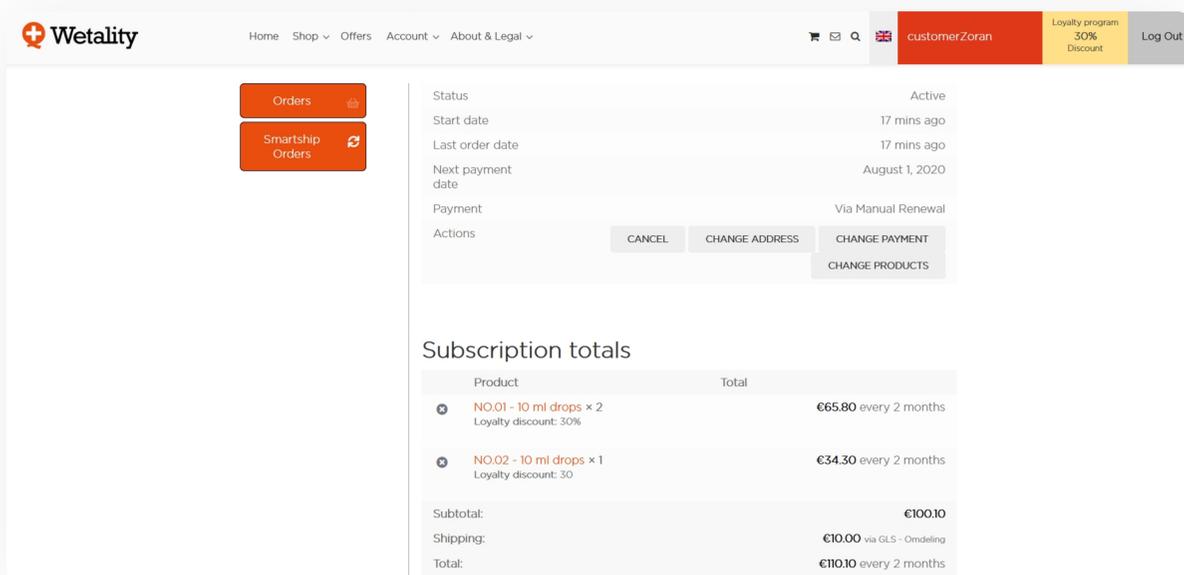
When you click on it, there will be a new popup displayed with information that a new product will be added to your Smartship and the order number of Smartship.



If you press Agree, the product will be added to your existing Smartship order, and you will get a notice for that.



Now, if we go to our Smartship order, we will see that we added a new product to our Smartship. Now we have 2 x NO.01 (that we previously edited from 3 to 2) and we have 1 x NO.02 - 10 ml. drops that we just added.



Also, now you can notice grey x beside each product. This x will appear only in case you have multiple different products in your Smartship and will allow you to remove that product and his quantity in one click!

You can still go and change quantity manually by quantity number, or add as much product as you wish to your existing Smartship.

Note: If, for some reason, you fail to pay for your Smartship and it goes to status on-hold, on the shop page you will see again the button “Create Smartship”, that will create NEW Smartship. And later, if you pay for your Smartship order that was in status on-hold, you will have two active Smartships.

